



Protech Technologies Inc.

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Manufacturers Product Warranty Coverage Terms and Conditions (within USA)

(I) Length of Warranty Period:

The warranty period is for 36 months commencing on or after January 1, 2006, with following models: PS-6508 / PS-6509 / PS-6510 for product shipped from Protech Technologies, Inc. in Placentia, California, or an affiliated warehouse. This includes shipments to any customer (distributor, dealer, reseller, or end-user) within the USA.

A) PS-3100 / PS-3120 / PS-3520 warranty period is for 24 months commencing on or after January 1, 2006.

B) PS-5001 warranty period is for 12 months commencing on or after January 1, 2006.

NOTE: Warranty is automatically voided if full payment is not received for purchased product.

(II) Type of Parts Coverage:

The warranty covers parts, labor, and the return shipment back to the customer via ground service. This only covers failures due to manufacturing defects and components failure under normal use.

Note: Please secure all programs, data, and funds contained in a machine prior to shipping any product to Protech Technologies, Inc. Protech Technologies, Inc. is not responsible for any of your confidential, proprietary, or personal information contained in a machine that you return to Protech Technologies, Inc. for any reason. You should remove all such information from the machine prior to its return.

Please exclude any accessories and/or attachments not related to the failure.

(III) DOA (Within 30 days of invoice date):

The part is defective from the factory and never worked.

- The product must still be under warranty based on its date code.
- Protech Technologies, Inc. must have sold the product.
- The product must be received from the original purchaser.
- It must accompany a valid RMA number supplied by Protech Technologies, Inc. and a copy of original invoice with serial number.
- The customer must have purchased the product within the last 30 days.
- A replacement unit will be shipped by Protech Technologies, Inc. or its authorized distributors.

(IV) Failure After 30 Days:

The product fails after 30 days due to a manufacturing defect.

- The product must still be under warranty based on its date code.
- Protech Technologies, Inc. must have sold the product.
- The product must be received from the original purchaser.
- It must accompany a valid RMA number supplied by Protech Technologies, Inc. and a copy of original invoice with serial number.
- The product will be returned to the manufacturer for repair, or replacement at the discretion of Protech Technologies, Inc., depending on the circumstances.

- Protech Technologies, Inc. will pay the cost of ground freight on the item return to the customer. The customer must pay for any special freight request.

(V) Out Of Warranty Repairs:

The customer returns a product for repair after the warranty period.

- The customer must return the defective item to Protech Technologies, Inc..
- It must accompany a valid RMA number supplied by Protech Technologies, Inc.
- The product will be repaired or replaced.
- The repair must have a Protech Technologies, Inc. invoice number and/or a customer purchase order number before the product can be shipped to the manufacturer.
- The customer will be billed for all freight charges, as well as the repair and parts charges.

(VI) Recall Notices By Manufacturer:

The manufacturer recalls an item due to reliability issues or substandard operation.

- The product must be listed under the recall notice.
- Protech Technologies, Inc. must have sold the product.
- The product must be received from the original purchaser.
- It must accompany a valid RMA number supplied by Protech Technologies, Inc. and a copy of original invoice with serial number.
- The product will be returned to the manufacturer for repair or replacement at the discretion of Protech Technologies, Inc., depending on circumstances.
- Protech Technologies, Inc. will pay the cost of ground freight to return the item to the customer. The customer must pay for any special freight request.