

EXTEND-A-STAR®

Added Cost-Efficient Protection for Printer Maintenance

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Star Micronics' EXTEND-A-STAR service agreement allows customers to extend the included Star warranty for up to 3 or 4 years at a low cost per printer. Customers who sign up for a 3-year warranty will have the option of a 4th year at the end of the original agreement.

Customers may simply register their printers on line to receive a contract/service number within 30 days of purchase. The serial number of the printer is all the customer needs to call a technical support specialist to notify Star of the impending return.

Realizing the critical role the POS printer has for Star's customers, repairs will be made on insured printers within 72 hours of the printer being received by Star Micronics. To keep customers informed throughout the service time, an online service will be provided which will inform the customer of when the printer is received for repair, an estimated ship date and the actual ship date once the printer is repaired. Customers will be able to access this information online 24/7.



EXTEND-A-STAR Highlights

Extend Star's already included service warranty

- **Bumper to bumper warranty**
- **Simple online product registration**
- **Prompt and reliable repair turnovers from Star's Authorized Service Centers (72 hours estimated time of repair)**
- **Convenient online posting on the status of your printer**
- **Available in U.S. and Canada**
- **Agreement available for purchase on the SP500, TSP100, TSP600, TSP700, TSP800 and TSP1000 printers**
- **Service Specialists available Monday-Friday from 9am-5pm (EST)**
- **Must be purchased within 30 days of product purchase**



THE CHOICE IS YOURS!



Always Leading - Always Innovating

www.starmicronics.com

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