

STAR MICRONICS AMERICA, INC., LIMITED WARRANTY
House Printer Products*
Purchased in United States and Canada

***Covering the SP, DP, TSP, SCP, HSP, FVP, UP and TUP Series Products**

Star Micronics America, Inc. warrants this product against defects in materials and workmanship with a warranty coverage of **THREE YEARS FOR PARTS AND ONE YEAR FOR LABOR** from the original date of purchase by the original end user only. The warranty coverage for auto cutter assemblies and print heads is one year parts and labor. This warranty shall apply only if such original purchase by the end user was made in the United States or Canada and product is used in the United States or Canada. This warranty is not transferable.

This warranty shall apply only if the product fails to function properly under normal use. Should this product fail to be in good working order anytime during the warranty period, Star Micronics America, Inc. will at its sole opinion, repair or replace this product or provide replacement part as set forth below. The foregoing is Star Micronics America, Inc. sole responsibility under this warranty, and any liability for incidental or consequential damages, is expressly disclaimed. Repair parts and replacement products shall be furnished on an exchange basis and shall be either new or reconditioned. All replaced parts and products become the property of Star Micronics America, Inc. Warranty coverage will not apply to any unit where the failure is directly caused by abuse, misuse, misapplication, negligence, accidental damage, unauthorized repair, or use of improper ribbons or print media. The warranty will be null and void when the serial number label or rating label containing the Star Micronics trademark has been removed, defaced or altered.

Requests for warranty service must include the buyer's purchase receipt or other valid proof of date of original customer purchase. Only a receipt or proof of purchase where there serial number is clearly printed will be considered a valid proof of purchase of warranty service. The buyer is responsible for contacting Star Micronics America, Inc. at (732) 623-5500 to obtain an In Warranty Repair Authorization before any warranty repair begins. The buyer is responsible for returning the Star Micronics America, Inc. product properly packaged in its original container, or equivalent, along with a copy of the In Warranty Repair Authorization to the indicated Star Micronics America, Inc. Authorized Service Depot. Any postage, insurance or shipping costs incurred in presenting or sending the product for service is the sole responsibility of the buyer. Star Micronics America, Inc. will pay return shipping costs via UPS Ground Service or equivalent to the original shipper of the product.

All expressed and implied warranties for this product are limited in duration to a period of three years for parts and one year for labor while the warranty duration for auto cutter assemblies and print heads is limited to one year parts and labor, from the date of purchase by the original end user and no warranties either expressed or implied will apply after this period. This warranty gives your specific legal rights and you may also have other rights which may vary from state to state.